



**To:** Customer Quality Department

**From:** Data I/O Corporation

**Subject:** DATA I/O Quality System

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Dear Sir or Madam,

This document is being supplied to you in response to your recent request for information about Data I/O Corporation's Quality System (QS). This letter is intended to provide a generic, uniform, and appropriately comprehensive response to your request.

**Company Information**

**Headquarters:** Data I/O Corporation  
6645 185<sup>th</sup> Ave NE, Suite 100  
Redmond, WA. 98052 U.S.A.

**Business Type:** Public, for profit, small business not minority owned, equal opportunity employer

**NASDAQ Symbol:** DAIO

**Years of Operation:** 1972 – Present

**Total number of Employees:** Approx. 100 (Worldwide)

**Number of Employees in Engineering:** Approx. 37

**Number of Employees in Operations:** Approx. 25

**Number of Employees in Quality:** Approx. 3

**Total Square Footage of Factory:** ~46,000 sq. ft.

**Total Square Footage of Production:** ~21,000 sq. ft.

**Primary Products and Services:** Design, Manufacturing, and Service of Automated and Manual Programming and Security Provisioning Equipment for Programmable Integrated Circuits (IC).

Additional corporate facts are available via the Web: <http://www.dataio.com/Company/Investor-Relations/Corporate-Facts>

**Quality System (QS) Information**

Data I/O manufacturing locations all are ISO 9001:2015 certified. In Redmond, WA USA on December 21, 2017 by Great Western Registrar, LLC certificate 1217-426 expires December 20, 2017 and in Shanghai China on April 6, 2017 by Shanghai Certification Center of Quality Technology certificate 04217Q20073ROS expires April 5, 2020.

**Calibration Information**

All measurement equipment used in these processes is compliant to ANSI/NCSL Z-540-1994 providing calibrations traceable to national standards (NIST).

**Environmental**

Although Data I/O is not ISO14001 registered we actively seek to improve the environment by creating more efficient products, extending the active life-cycles of our products, reducing the energy required to build our products, and recycling as much material as possible. Our conflict mineral report is also available on our website.

**WEEE-**

Data I/O Corporation has already implemented its WEEE compliance program, and all applicable products are marked and documented to support proper collection and processing of expired goods.

**RoHS-**

Data I/O products comply with the RoHS/RoHS 2 Directive. This includes manual programmers, automated systems, and their consumables.

Best Regards,

Joel Hatlen  
Chief Operating & Financial Officer  
Data I/O Corporation