**To:** Customer Quality Department

**From:** DATA I/O Corporation

**Subject:** DATA I/O Quality System

Dear Sir or Madam,

This document is being supplied to you in response to your recent request for information about DATA I/O Corporation's Quality System (QS). This letter is intended to provide a generic, uniform, and appropriately comprehensive response to your request.

## Company Information

**Headquarters:** **DATA I/O Corporation**
**6464 185$^{th}$ Ave NE, Suite 101**
**Redmond, WA. 98052 U.S.A.**
**Business Type:** Public, for profit, not minority owned, equal opportunity employer
**NASDAQ Symbol:** DAIO
**Years of Operation:** 1971 – Present
**Total number of Employees:** Approx. 120 (World Wide)
**Number of Employees in Engineering:** Approx. 30
**Number of Employees in Operations:** Approx. 20
**Number of Employees in Quality:** 8
**Total Square Footage of Factory:** 16,500 sq. ft.
**Total Square Footage of Production:** 39,301 sq. ft.
**Primary Products and Services:** Design, Manufacturing, and Service of Automated and Manual Programming Equipment for Programmable Integrated Circuits (IC). Additional corporate facts are available via the Web: http://www.dataio.com/corporate/corpfacts.asp

## Quality System (QS) Information

DATA I/O has implemented an ISO9001: 1994 compliant QS, but is not currently registered. DATA I/O's QS addresses the following functional aspects of the organization: Quality, Marketing, Sales, Engineering, Configuration Management, Production, Supply Chain Management, and Service.

## Calibration Information

All measurement equipment used in these processes is compliant to ANSI/NCSL Z-540-1994 providing calibrations traceable to national standards (NIST).

## Environmental

Although DATA I/O is not ISO14001 registered we actively seek to improve the environment by creating more efficient products, extending the active life-cycles of our products, reducing the energy required to build our products, and recycling as much material as possible.

## WEEE

Data I/O Corporation has already implemented its WEEE compliance program, and all applicable products are marked and documented to support proper collection and processing of expired goods.

## RoHS

DATA I/O products (Test & Measurement) are classified within the WEEE/RoHS category list as monitoring and control instruments (category 9), which are exempt from the restrictions under the scope of the RoHS Directive. This includes manual programmers, automated systems, and their consumables.

Best Regards,

Gordon Bluechel
Vice President, Operations
DATA I/O Corporation