



To: Customer Quality Department

From: Data I/O Corporation

Subject: DATA I/O Quality System

Dear Sir or Madam,

This document is being supplied to you in response to your recent request for information about Data I/O Corporation's Quality System (QS). This letter is intended to provide a generic, uniform, and appropriately comprehensive response to your request.

Company Information

Headquarters: Data I/O Corporation
6645 185th Ave NE, Suite 100
Redmond, WA 98052 U.S.A.

Business Type: Public, for profit, small business not minority owned, equal opportunity employer

NASDAQ Symbol: DAIO

Years of Operation: 1972 – Present

Total number of Employees: Approx. 100 (Worldwide)

Number of Employees in Engineering: Approx. 39

Number of Employees in Operations: Approx. 25

Number of Employees in Quality: Approx. 3

Total Square Footage of Factory: ~46,000 sq. ft.

Total Square Footage of Production: ~21,000 sq. ft.

Primary Products and Services: Design, Manufacturing, and Service of Automated and Manual Programming and Security Provisioning Equipment for Programmable Integrated Circuits (IC).

Additional corporate facts are available via the Web: <http://www.dataio.com/Company/Investor-Relations/Corporate-Facts>

Quality System (QS) Information

Data I/O manufacturing locations all are ISO 9001:2015 certified. In Redmond, WA USA on December 21, 2017 by PRI Registrar, certificate 13276 (formerly Great Western Registrar, LLC certificate 1217-426) expires December 20, 2020 and in Shanghai China on April 6, 2020 by Shanghai Certification Center of Quality Technology certificate 04220Q20042R1S expires April 5, 2023.

Calibration Information

All measurement equipment used in these processes is compliant to ANSI/NCSL Z-540-1994 providing calibrations traceable to national standards (NIST).

Environmental

Although Data I/O is not ISO14001 registered we actively seek to improve the environment by creating more efficient products, extending the active life-cycles of our products, reducing the energy required to build our products, and recycling as much material as possible. Our conflict mineral report on Form SD is also available on our website.

WEEE-

Data I/O Corporation has already implemented its WEEE compliance program, and all applicable products are marked and documented to support proper collection and processing of expired goods.

RoHS-

Data I/O products comply with the RoHS/RoHS 2 Directive. This includes manual programmers, automated systems, and their consumables.

Best Regards,

Joel Hatlen
Chief Operating & Financial Officer
Data I/O Corporation